

Digital Agenda

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for Europe

European perspective of eGovernment

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Information Society and Media DG, European Commission

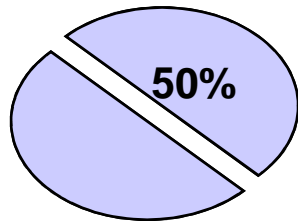


5. Nationales eGovernment-Symposium, Bern, 15.11.2011

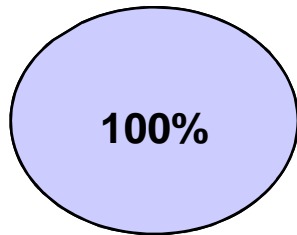




Two key eGovernment performance targets: By 2015



← EU citizens use **eGovernment**



← **Member States** have online cross-border **public services**

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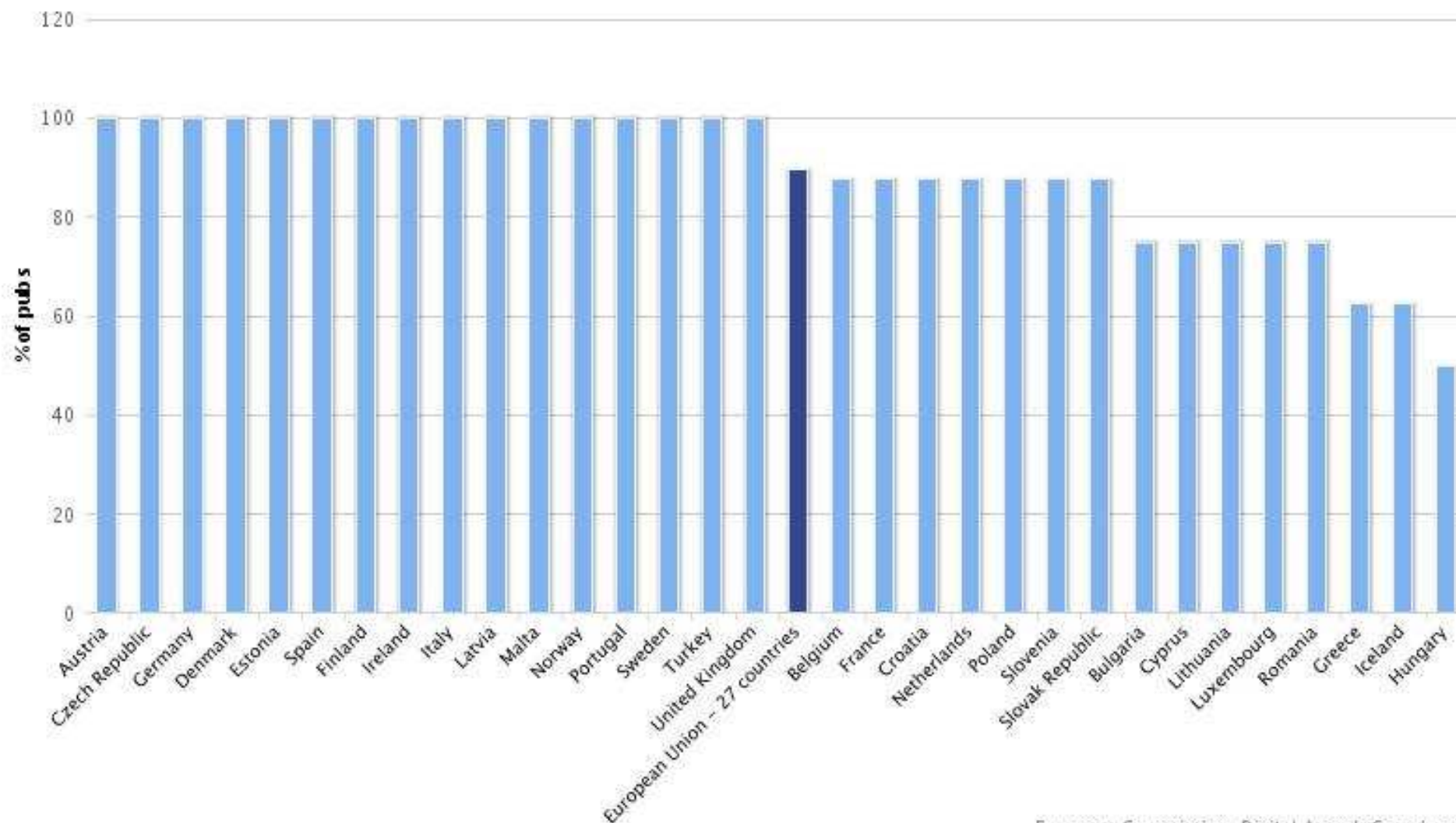
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Availability for enterprises



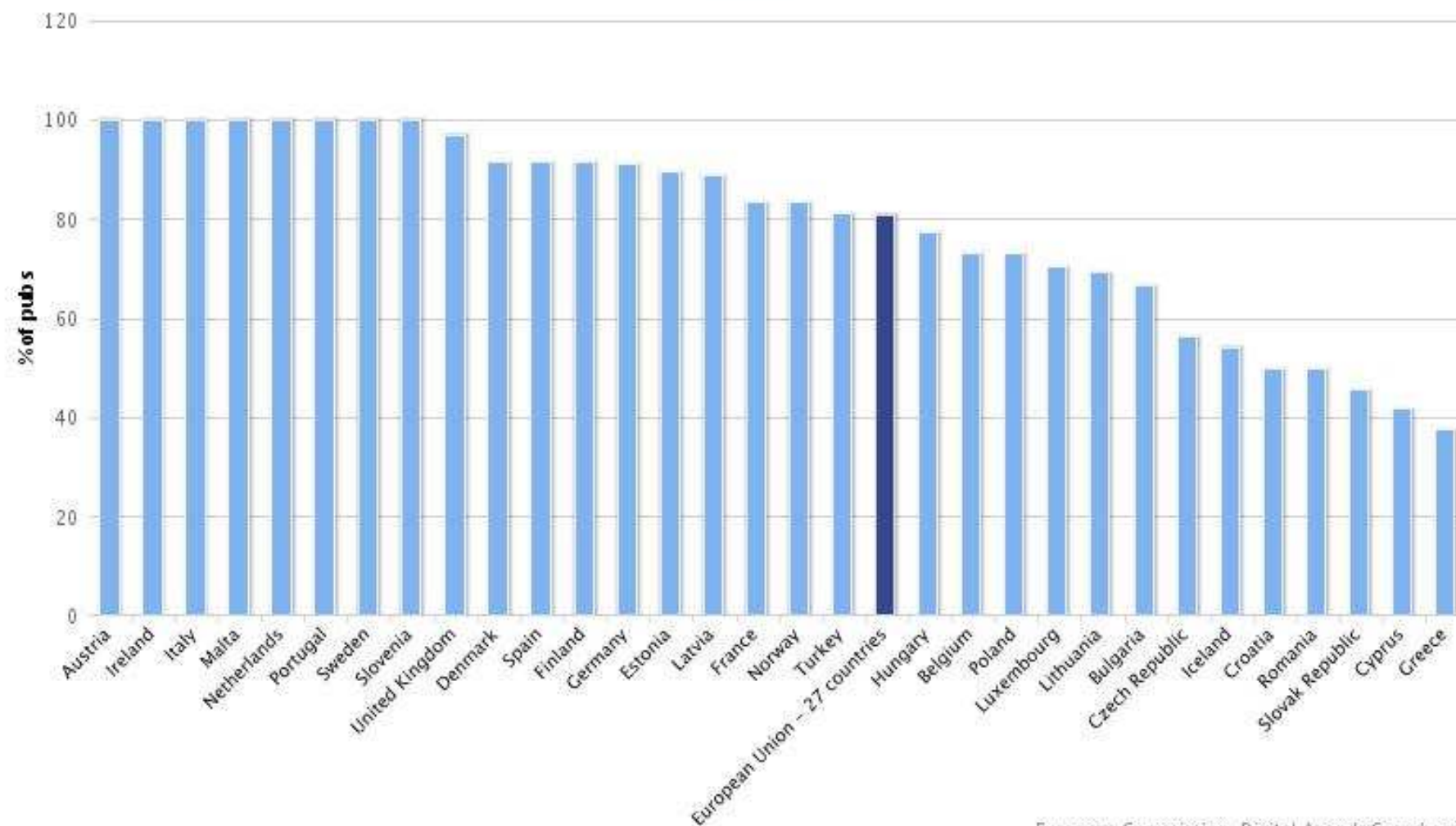
% of basic public services for enterprises, which are fully available online

Year 2010





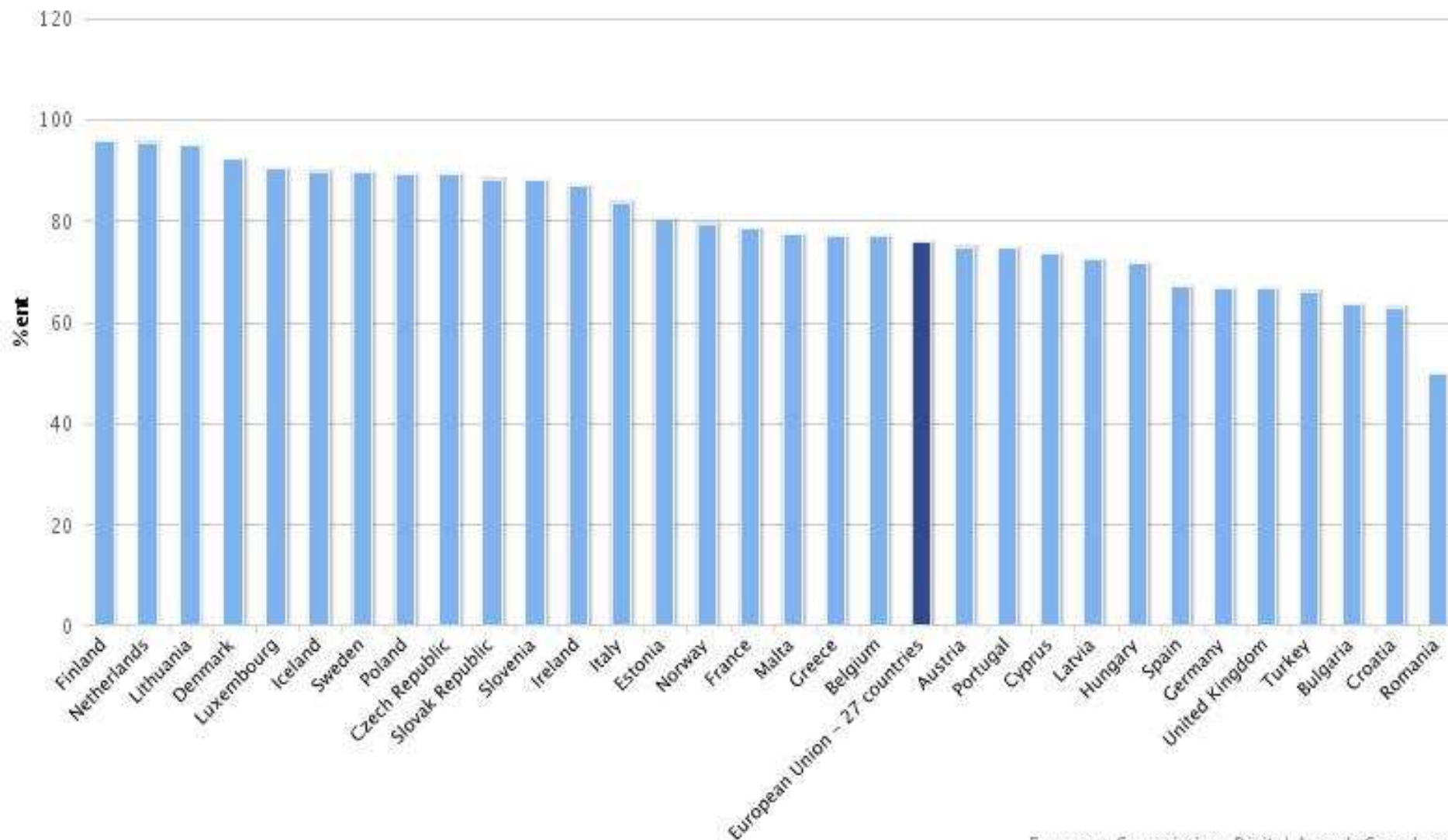
% of basic public services for citizens, which are fully available online
Year 2010





% of enterprises interacting online with public authorities

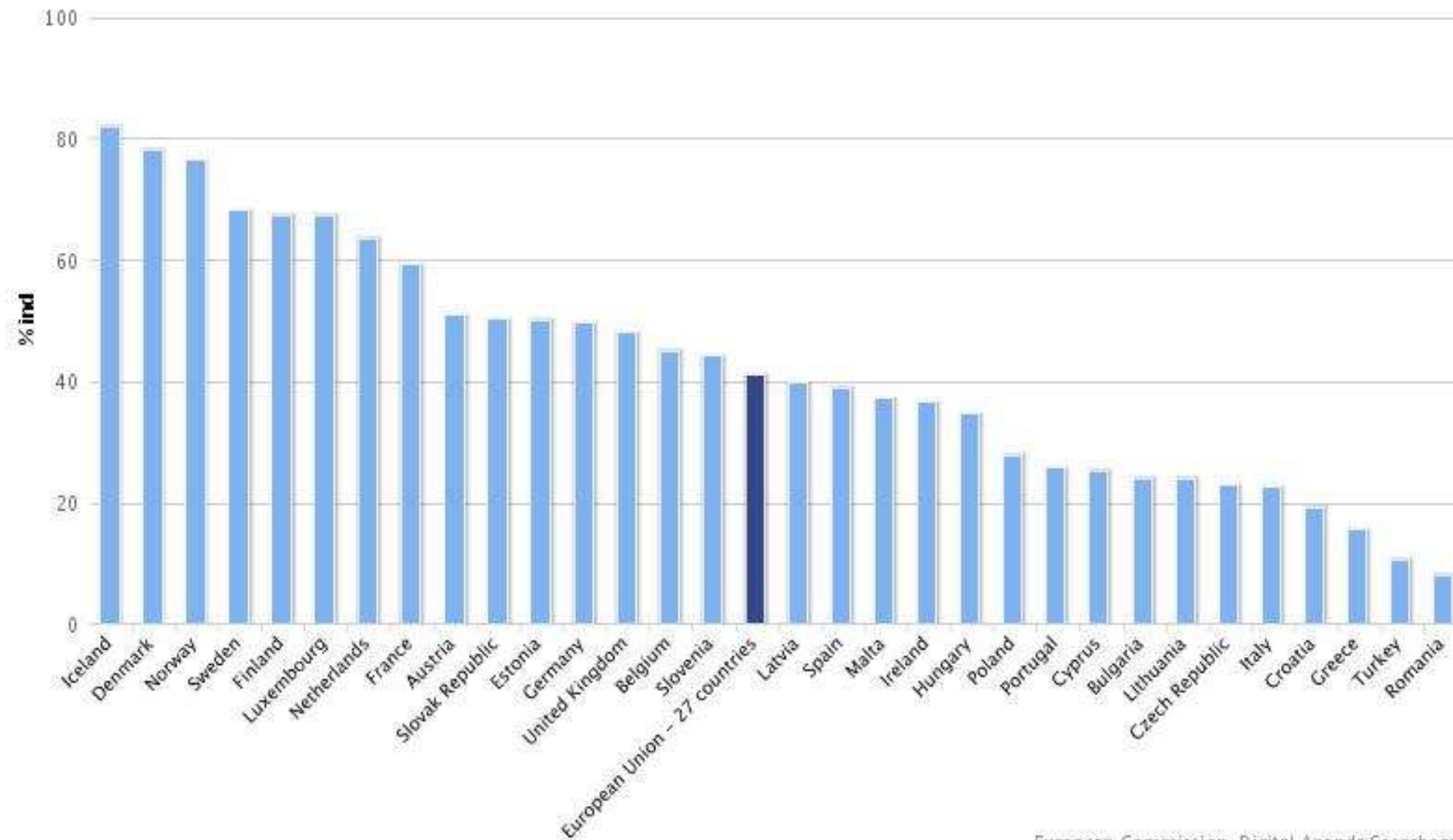
Year 2010





% of population interacting online with public authorities

Year 2010



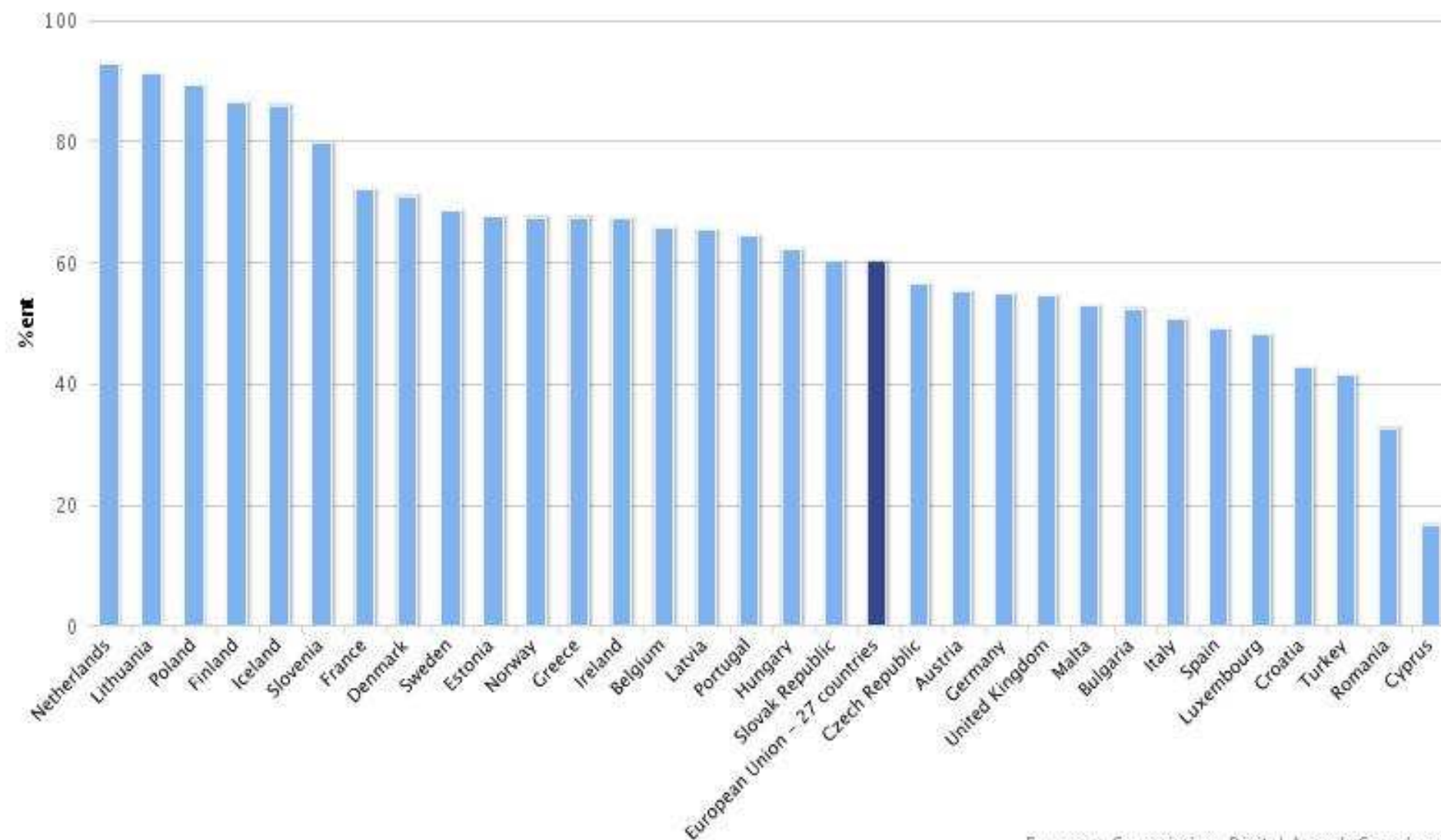
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% of enterprises returning filled in forms to public authorities, over the internet
Year 2010

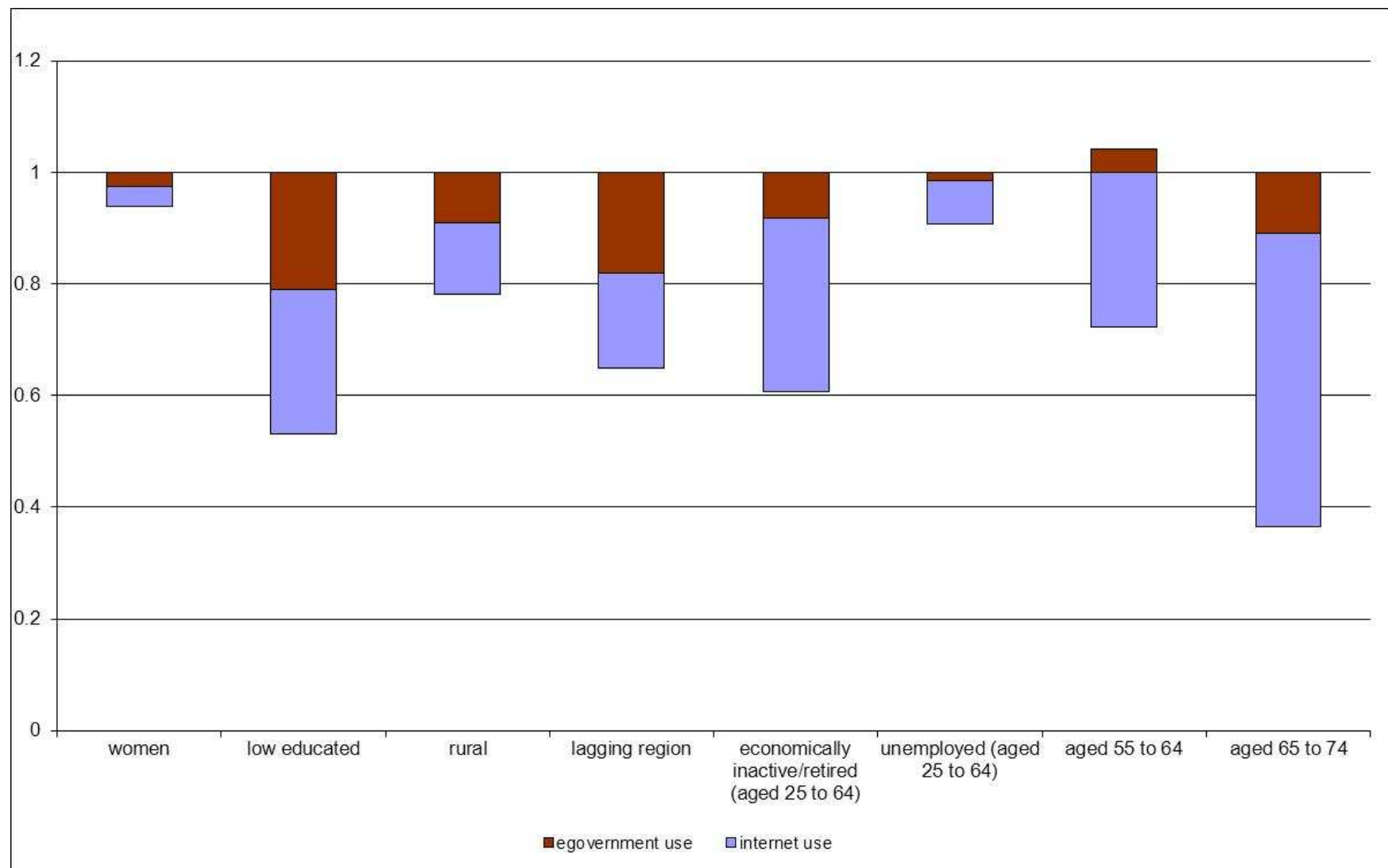


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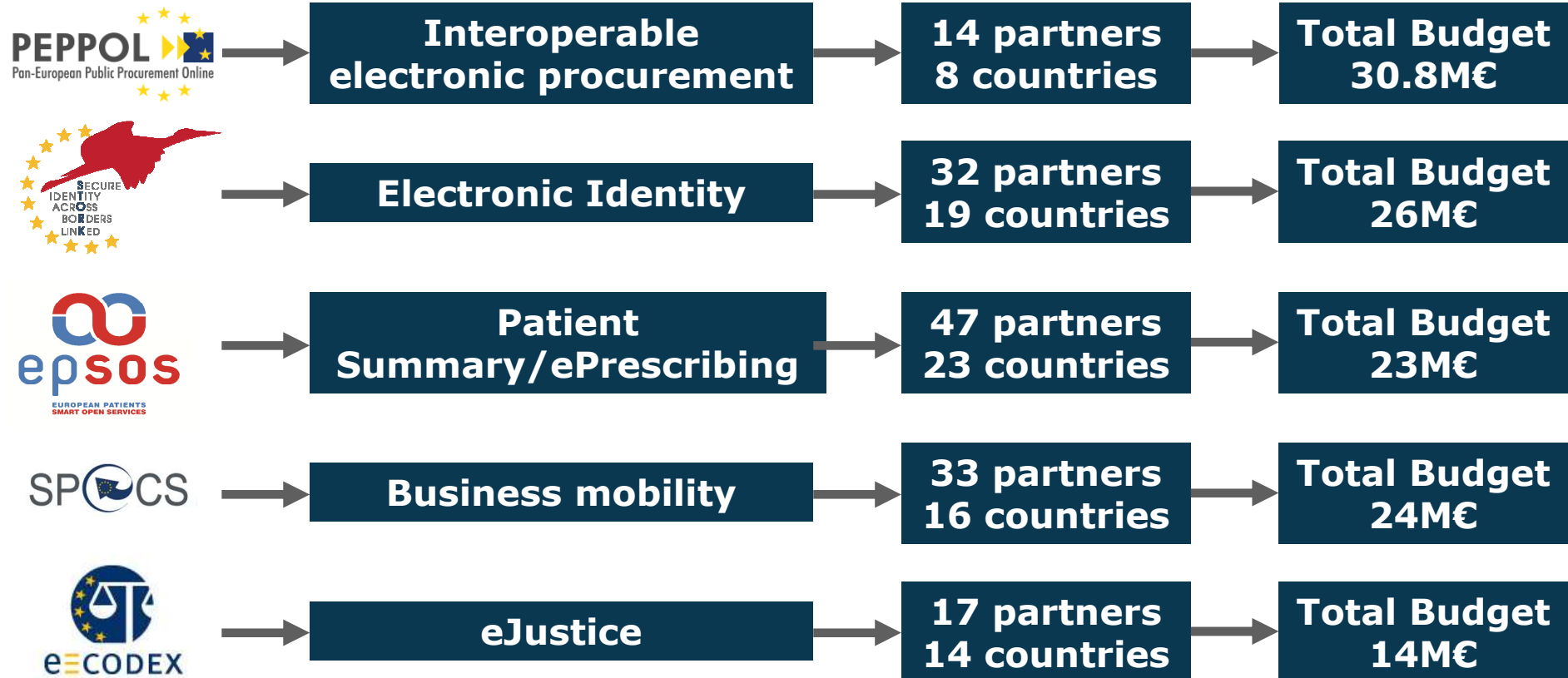
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eGovernment use



Source: Commission services on the basis of Eurostat, Community Survey on ICT

Status of the CIP Large Scale Pilots





Where are we going next?

- EU perspective to make the different pilots sustainable
- To enable interoperability/interconnection between national systems

» CEF – Connecting Europe Facility

ICT EUR 9.2 billion for ICT infrastructures and services of public interest



CEF package

- Chapeau communication
- **CEF Regulation** (rules for EU intervention)
- **Guidelines** (criteria for projects of common interest):
 - Transport
 - Energy
 - **Telecommunications**
- Project Bonds



ICT Services of public interest

- Trans-European high-speed backbone connections for public administrations
- Cross-border delivery of eGovernment services
- Enabling access to public sector information and multilingual services
- Safety and security
- Deployment of information and communication technology solutions for intelligent energy networks and for the provision of Smart Energy Services

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